

Customer Feedback Residential

Did we meet your needs?

We are committed to providing you with the best possible service. We value your feedback and use it to make improvements to the service we offer you.

We would appreciate if you would answer the following questions and also make any comments. For those questions that may not be applicable to you please leave blank.

Survey Topic – Social life and involvement in the centre

Please tick your response below (✓)

	Very Satisfied	Moderately Satisfied	Moderately Unsatisfied	Very Unsatisfied
1. Being provided with enough things to do	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. The opportunity to continue with your hobbies/interests	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Having enough to do at the weekends	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Having enough to do in the evenings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. The variety of activities offered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. The opportunity for you to socialise with each other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. The opportunity to make new contacts and learn new skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Overall, how satisfied are you with the social activities offered and with your involvement in the centre?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any suggestions as to how we may improve this service?

Would you recommend this service to others? Yes No

If you would prefer to discuss your feedback with a member of staff please call on

Thank you for your time, your feedback is very much appreciated.

Please return to _____ by _____ Service Name _____ Contact number _____